

4762 Old Oak Road  
Oshkosh, WI 54904  
June 1, 2021

RECEIVED

2021 JUN 14 P 3:43

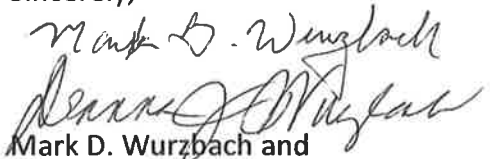
POSTAL REGULATORY  
COMMISSION

Postal Regulatory Commission  
901 New York Avenue, NW #200  
Washington, D.C. 20001

Dear Sir or Madam:

We are registering a complaint about the changes in the postal service since Louis DeJoy has become the Postmaster General. We have had to call various businesses because we did not receive a bill and we knew it was to become due shortly. Other bills have arrived with second and third notices and we never received a first or second bill. We have had to wait unnecessarily long for packages, magazines, and checks, etc. Thankfully, we do not receive our meds by mail. This service has been the worst we have ever seen in our 70 something years of life! When we mail a letter or bill to our local area or to the Northeast/Northcentral area of Wisconsin, it has to go to Milwaukee first and then come back here...utterly ridiculous...which, we are sure, is why things are getting lost enroute...NOT ACCEPTABLE SERVICE!! Yet, with all of this deplorable service, DeJoy wants to close more post offices! As a Regulatory Commission, we would surmise that it is your duty to ensure that the mail is delivered in a timely, efficient manner. Therefore, we suggest (and we are certain many others in this country agree) that this situation needs to be rectified, or you can count on even more chaos with all the changes that DeJoy wants to implement in the next ten years; and this is SIMPLY NOT ACCEPTABLE!!

Sincerely,

  
Mark D. Wurzbach and  
Deanna J. Wurzbach



MILWAUKEE WI 530

2 JUN 2021 PM 1 L



Postal Regulatory Commission  
901 New York Avenue, NW #200  
Washington, D.C.

20001

20001-583350

